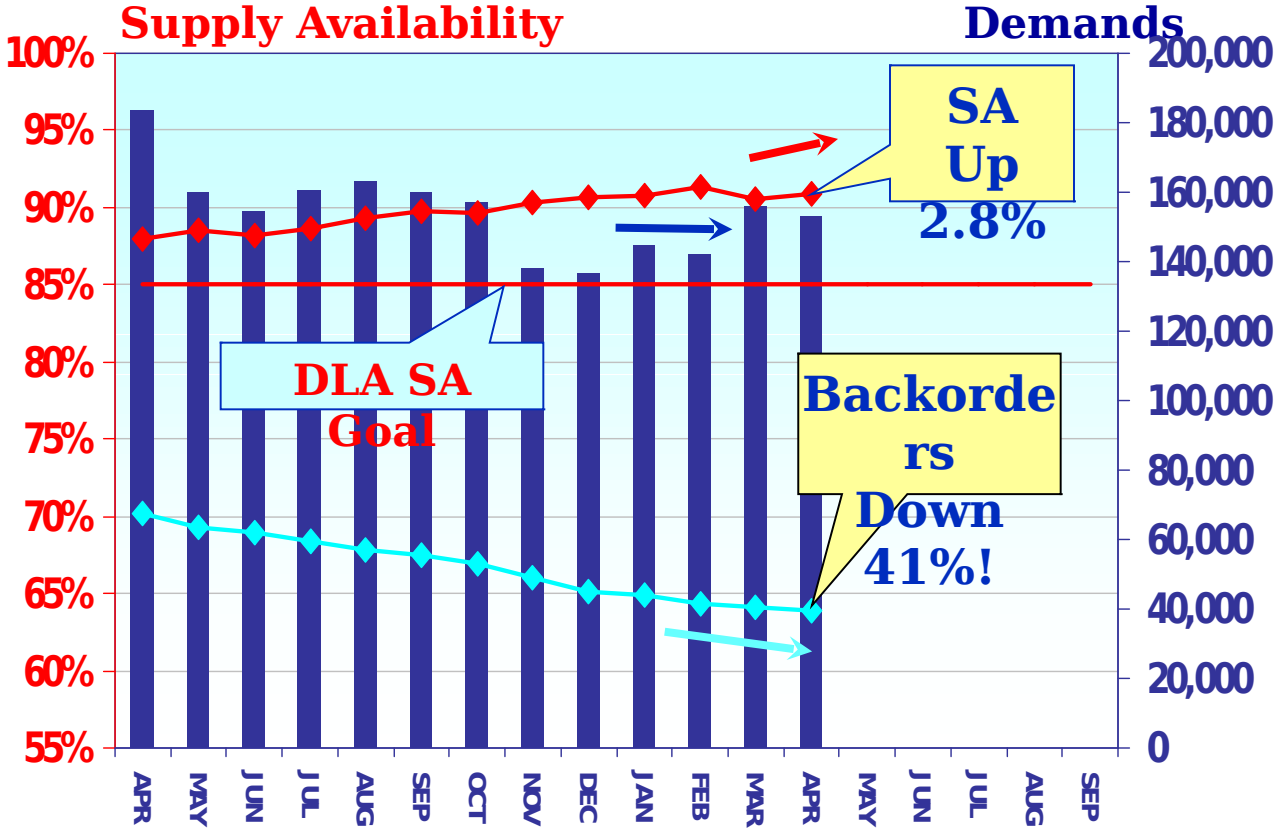
Navy Division

- **Navy Division Chief: CAPT Bob Scott, SC, USN**
- **NADEP Jacksonville/NADEP Cherry Point/NAS Oceana**
  Customer Team Branch Chief: CDR Dick Stearns, SC, USN
- **NADEP North Island/FISC San Diego**
  Customer Team Branch Chief: CDR Ken Dixon, SC, USN
- **Navy Weapon Systems Branch Chief: Ms. Ann**

Navy Division
Weapon System and Customer Support

- **Overall Performance**
- **Weapon Systems Support**
- **Customer Teams**
- **Summary**

Overall Performance
DLA Supply Support to Naval Aviation



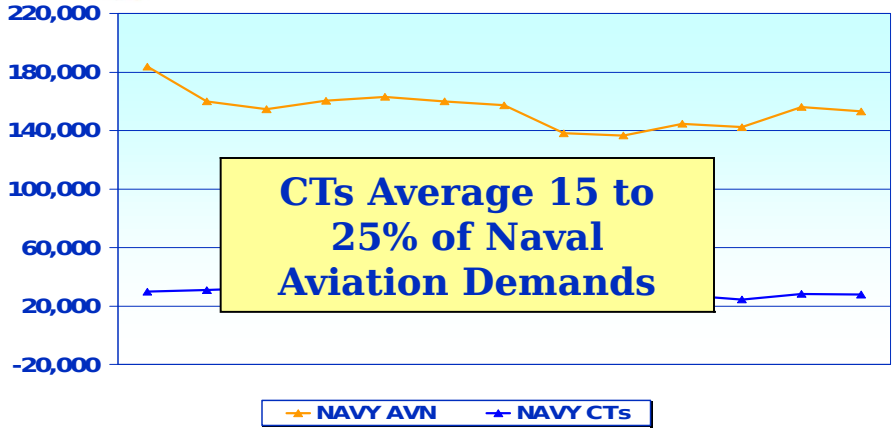
Trends

- SA ↑
- Demand →
  - Driven by Reset ↓
- Back Orders

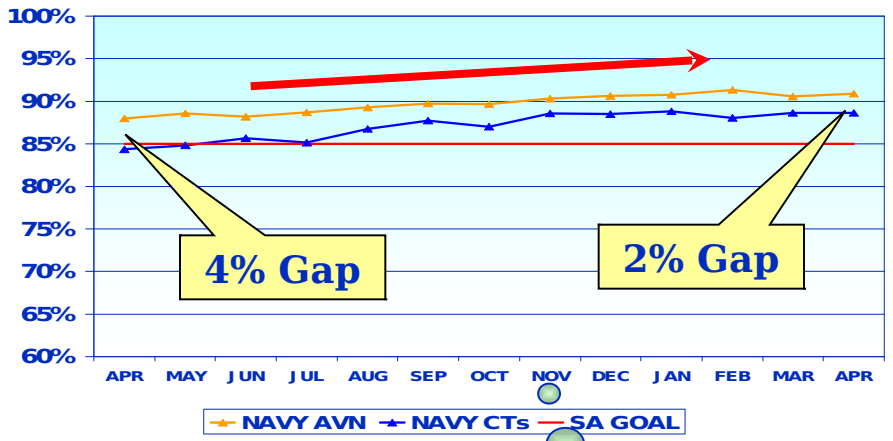
Numbers Are Great, and Getting Better!

Overall Performance
DLA Supply Support to Naval Aviation

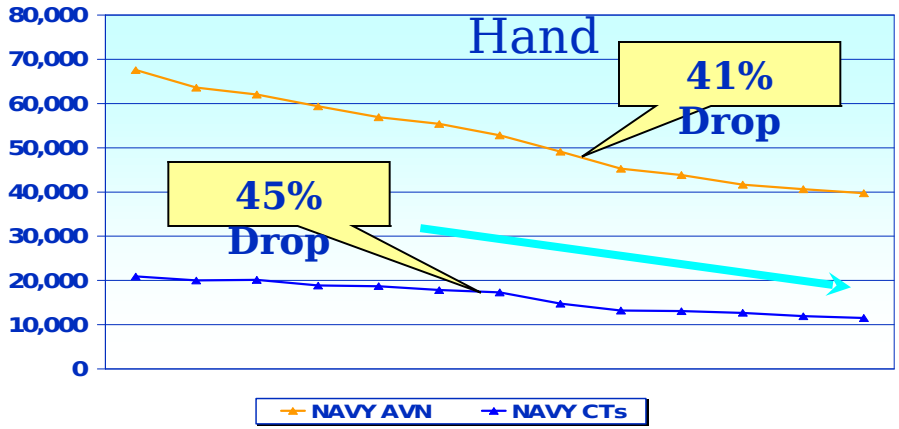
Net Demands



Supply Availability



Backorders On Hand



Gap in Industrial Support Reduced

Customer Teams Add Value to Naval Aviation!

Navy Division

- ✓ **Overall Performance**
- ➢ **Weapon Systems Support**
  - **Weapon System Stop Light Charts**
  - **F/A-18, F404, EA-6B, J52**
  - **NSO Investment Program**
- **Customer Teams**
- **Summary**

Aviation Weapon System Performance Metrics

Past Focus

Focus Now

WSDC	NAV Airframe Systems	B/O INDEX APR	DLA SA APR	STK B/O APR	MC MAR %	NMCM%	NMCS %	WSSM ASSESSMENT APR
10N	F-14	7.75	G	G	62.0	33.2	4.8	G
16N	S-3B	7.88	G	G	52.3	40.1	7.6	G
17N	E-2C	8.79	G	G	50.9	34.6	14.5	Y
20N	E-6	N/A	G	G	82.7	15.9	1.4	G
43N	F/A-18 (A,B,C,D)	9.95	G	G	68.2	22.1	9.7	G
45N	EA-6B	7.56	G	G	56.0	34.5		G
55N								G

Change from Red to Yellow

Change from Red to Green

Focus Shifted to Customer Readiness

Aviation Weapon System Performance Metrics

Get Green!

WSDC	NAVY Engine Systems	B/O INDEX APR	DLA SA APR	STK B/O APR	RBS MAR	NMCM%	NMCS%	SM ASSESSMENT APR
49N	J52 (EA-6B)	5.63	G	G	236	N/A	N/A	Y
68N	F402 (AV-8B	8.96	G	G	139	N/A	N/A	G
69N/NCF	F404 (F/A-18)	8.25	G	G	1192/416	N/A	N/A	Y
70N	TF30 (F-14A)	1.86	G	G	61	N/A		
BEF/71N	TF34 (A-10, S-3B)	10.34	G	G	252	N/A		
73N	T56 (C-130, E-2C)	2.71	G	G	138/388	N/A		
77N	T700 (H-60, SH-60F)	4.46	G	G	780	N/A	N/A	G
CGN								G

"Look forward and don't let a DLA part be a production stopper!"

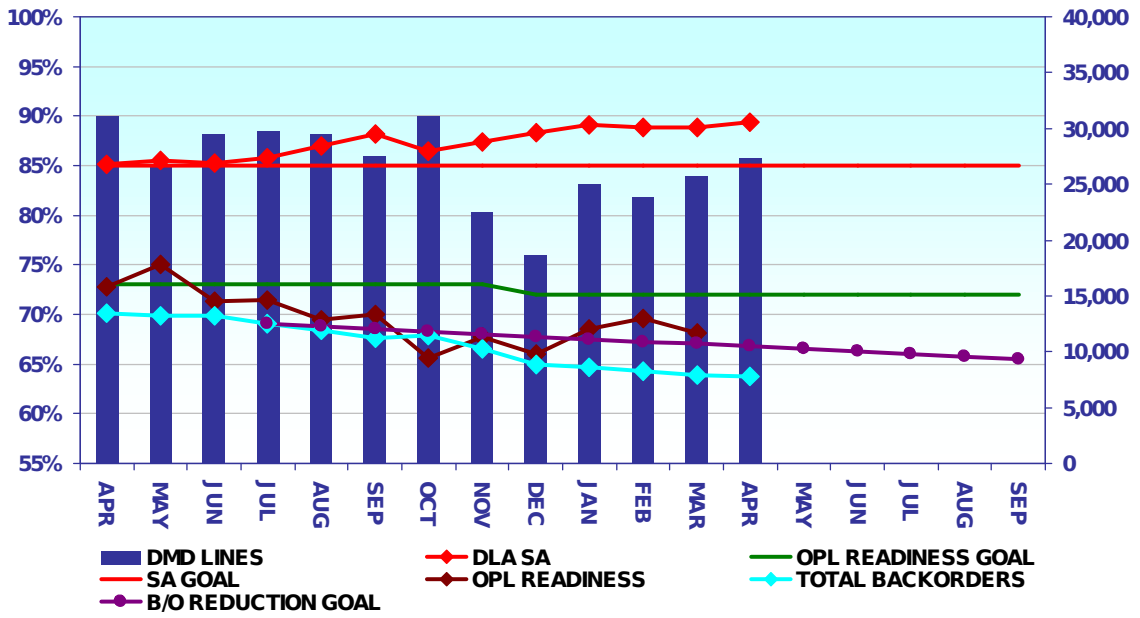
Focus Shifted to Production Inhibitors (TOC)

F/A-18 A-D (43N)

Chris Knaggs

B/O GOAL IS BASED ON 25% REDUCTION

DLA Performance



ISSUE:

- Failed MC Rate

DISCUSSION:

- NMCM: 22.1%
- NMCS: 9.7%
- DLA G-Series NSNs = 132
- No Major DLA Degraders
- Holdback

ACTION:

- Teaming on Degraders with NAVICP, NADEP North Island and NAVAIR
- Operational PFM Model

SA Trending Up, Backorders Down!

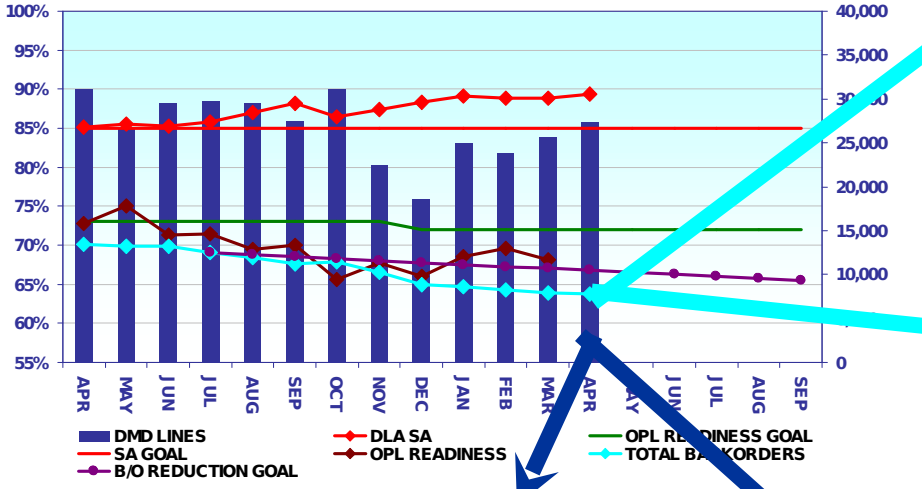
READINESS CRITERIA

	SA	MC
GOAL	85.0%	72.0%
ACTUAL	89.4%	68.2%

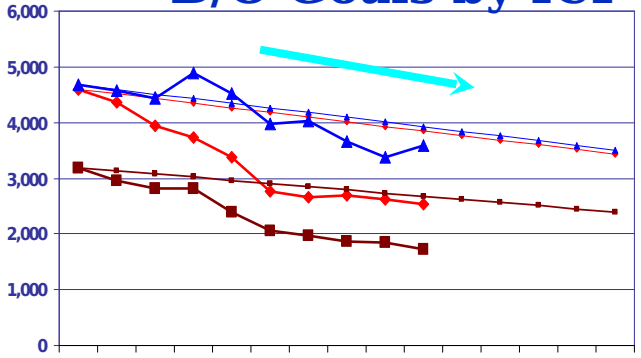
Source: CFM Web Portals

Example
Weapon System Drill Down Metrics

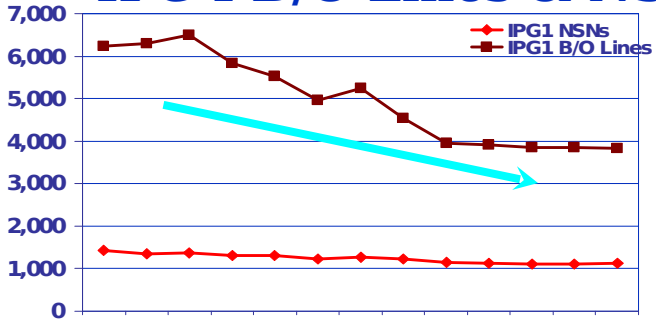
F/A-18 Performance



B/O Goals by ICP

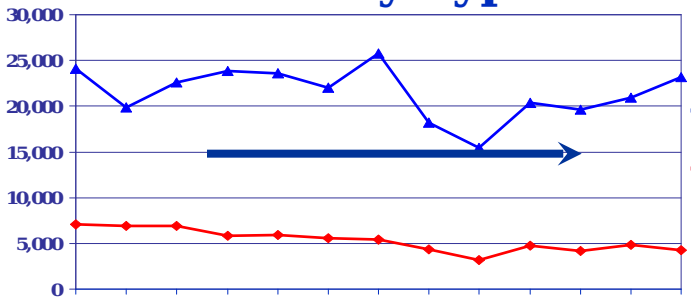


IPG I B/O Lines & NSI



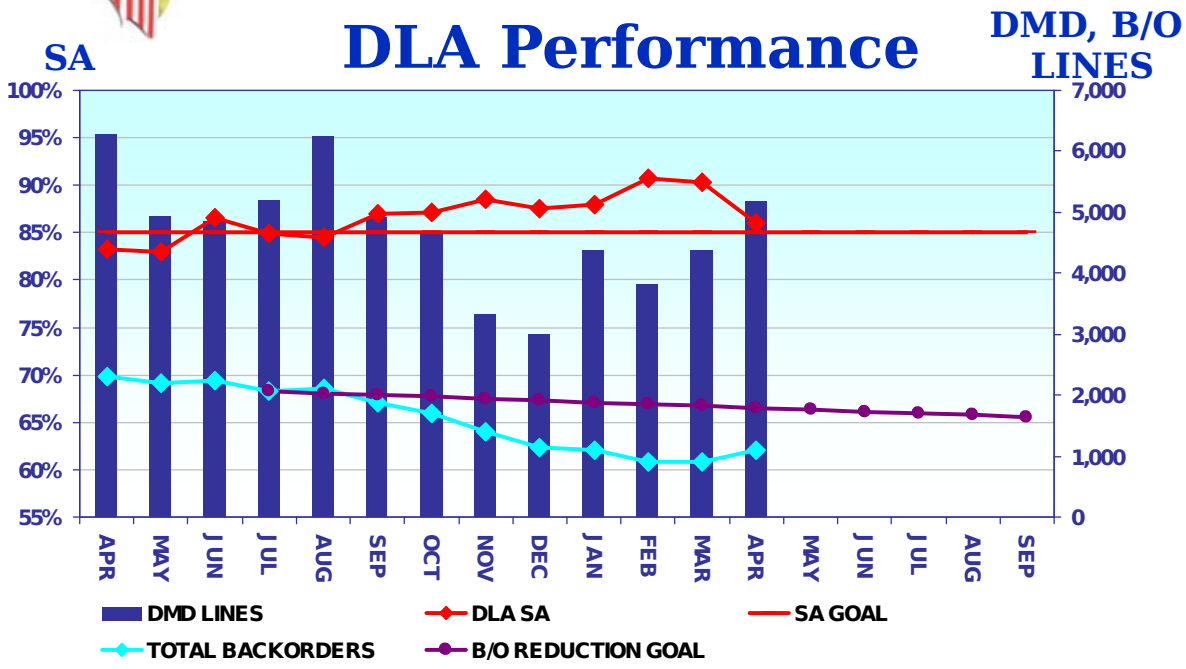
NSNs by ICP

Demands by Type Customer



F404 (69N)

DLA Performance



ISSUE:
- 404-402 RBS Below Goal
- 404-400 Highest on Record

DISCUSSION:
- No Significant Production Inhibiters
- DLA G-Series (6 NSNs)
- 5 NSNs Dropped SA

ACTION:
- 500 Hour Engines - Jan 05
- SPRs Being Generated
- NESAMP Assisting Forecasting

SA Above Goal for Past 8 Months

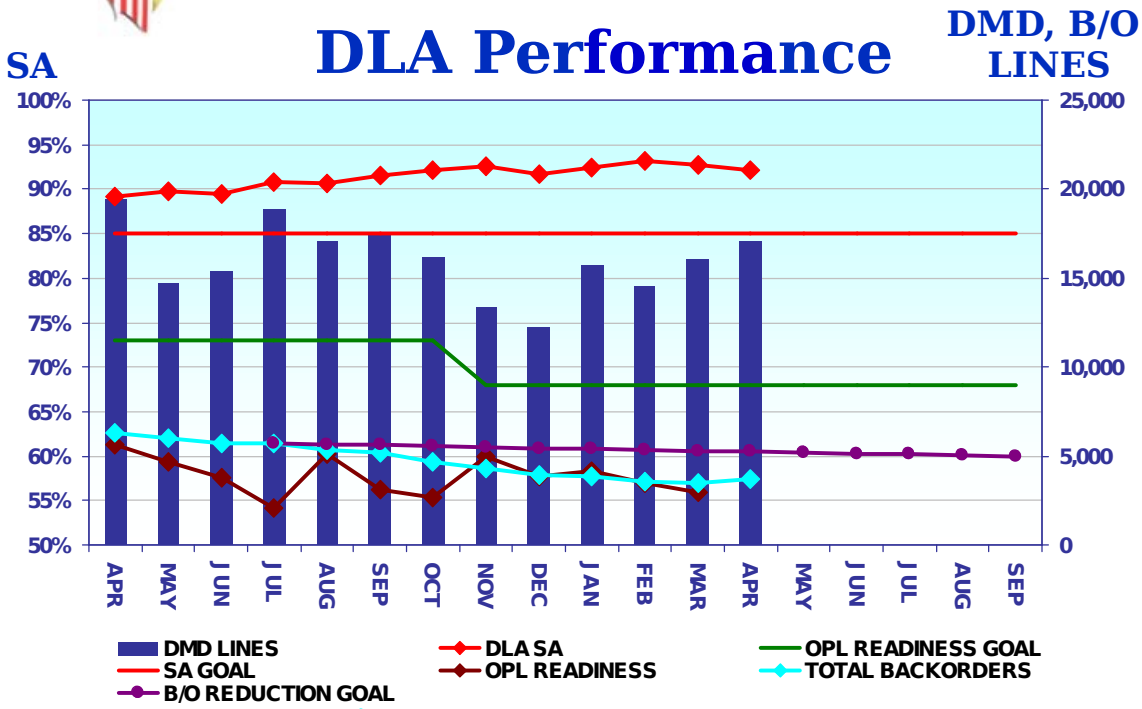
READINESS CRITERIA

	SA	RBS
GOAL	85.0%	402/461 400/1166
ACTUAL	86.0%	402/411 400/1205

Source: CFM Web Portals

EA-6B (45N)

DLA Performance



ISSUE:

- Failed MC Rate

DISCUSSION:

- NMCM 34.5%
- NMCS 9.5%
- DLA G-Series NSNs = 66
- Major Degraders - Center Wing Section and Outer Wing Panel
- Main Landing Gear Fittings
- Aging Aircraft

ACTION:

- Bi-Weekly Conference Call
- Working Over-aged (365) Reqn's
- Working/Assisting with 339's

Supply Availability Above Goal for last 21 Months

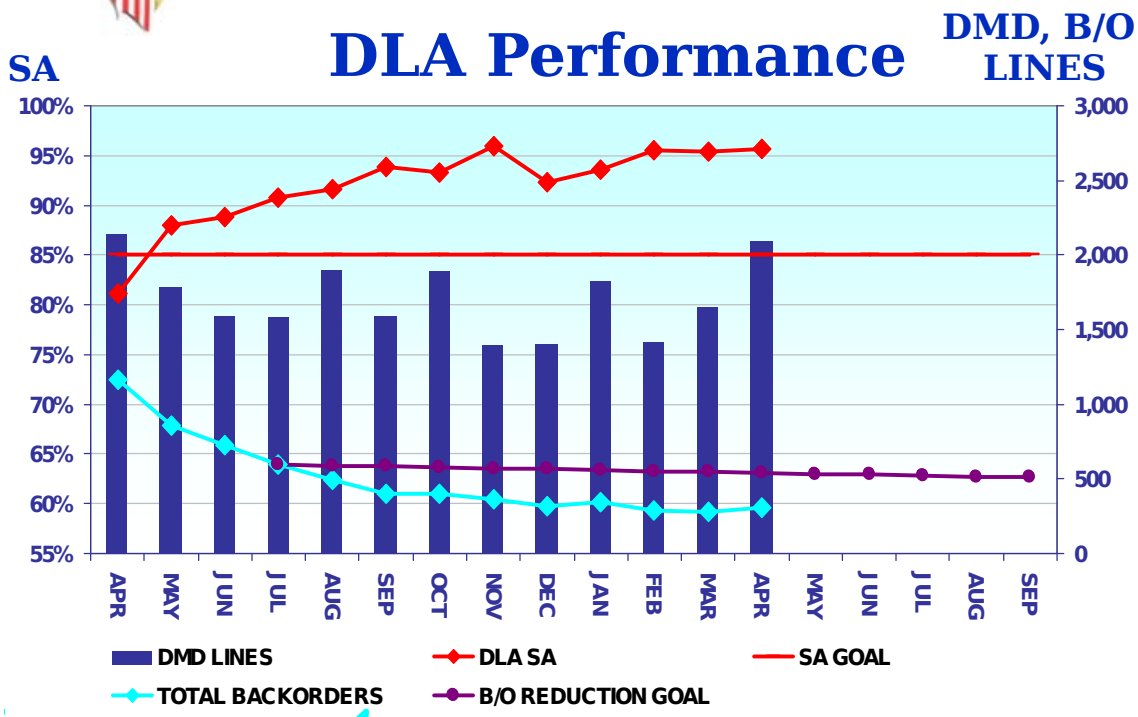
READINESS CRITERIA

	SA	MC
GOAL	85.0%	68.0%
ACTUAL	92.1%	56.0%

Source: CFM Web Portals

J52 (49N)

DLA Performance



ISSUE:

- Failed RBS Goal

DISCUSSION:

- RBS Shortfalls Not Caused by Specific DLA Material Concerns
- 9 COG Inhibitors Do Exist
- DLA G-Series (0 NSNs)

ACTION:

- PFM Review Completed 27-28Apr
- Conference Calls/VTC
- Expediting Inhibitors to Support Increased Build Rate

Supply Availability Climbing

READINESS CRITERIA

	SA	RBS
GOAL	85.0%	277
ACTUAL	95.6%	239

Source: CFM Web Portals

Numeric Stockage Objective Investment Program

NSO Investment Program Objective

- Increase Inventory Levels For Critical NSO Aviation Items
- Increase Supply Availability for the Items
- Reduce Wait Time and Backorders For the Items
- Increase Weapon System Readiness

Program Implemented March 8th 2004!
NSO = Infrequently Demanded Stocked NSNs

NSO Investment Program: NAVY Systen

- Levels increased on 3,802 Navy NSNs Across 5 Weapon Systems
- Additional Investment in 3,802 items is $5.5M through May 04
- Expected 20-30% reduction in Wait Time and Backorders
- Expected Increase in Unit and Requisition Fill Rate of 5-7%

NSO INVESTMENT, NAVY SYSTEMS

Weapon System	Number of NSNs	Additional Investment
EA-6B	434	$1.5M
E-2	1,241	$1.3M
F/A-18	1,277	$2.0M
F404 Engine	226	$156K
S-3	624	$582K
TOTAL	3,802	$5.5M

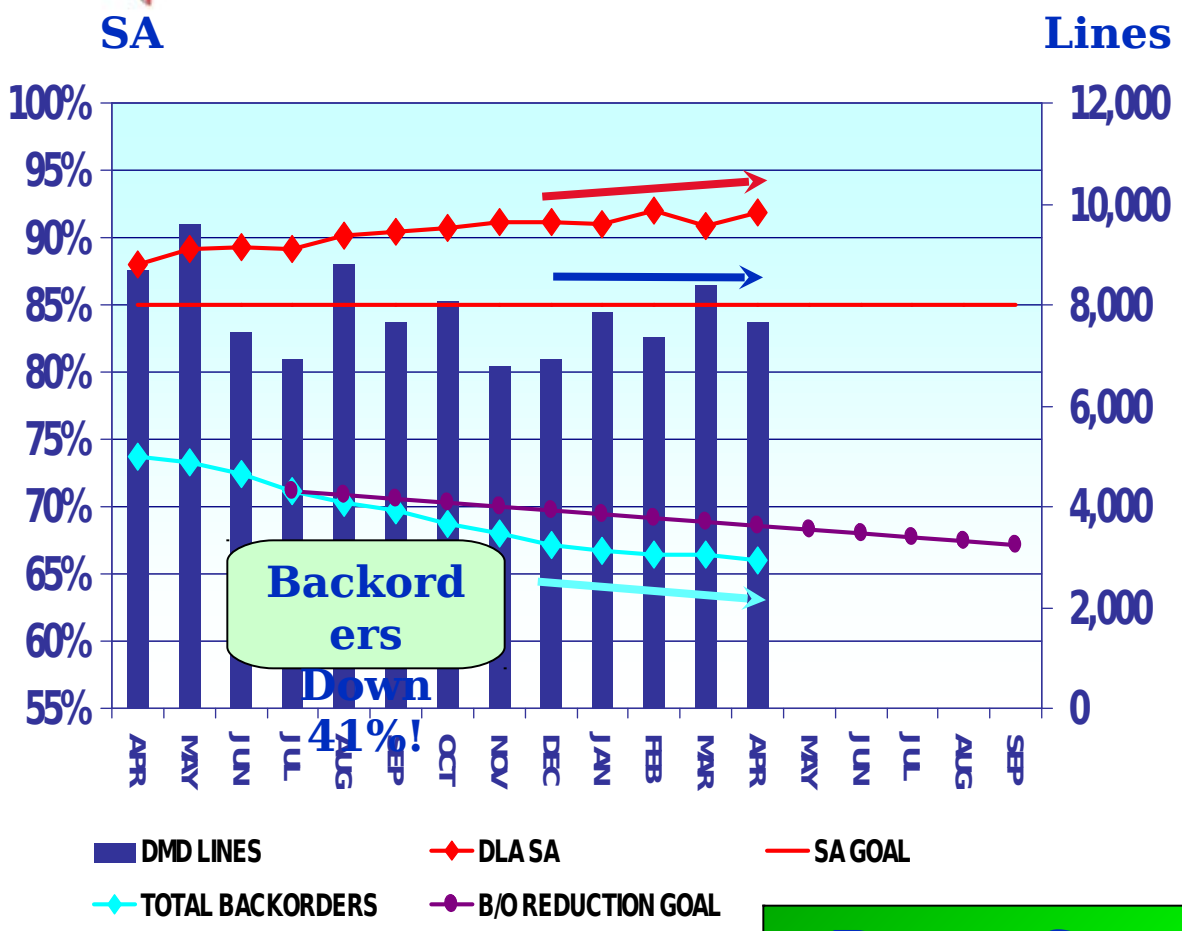
Navy Division

- ✓ Overall Performance
- ✓ Weapon Systems Support
- ➢ Customer Teams
  - NADEP Cherry Point
  - NADEP Jacksonville
  - NADEP North Island
  - NAS Oceana
- Summary

CDR Dick Stearns

NADEP Cherry Point

B/O GOAL IS BASED ON 25% REDUCTION



Trends

- SA ↑
- Demand →
- Back Orders ↓

Engagement

- Worry List and Production Stoppers
- G Condition Project
- SPR Management
- Local CSL

Initiatives

- NADEP NMFG
- Local Stock #

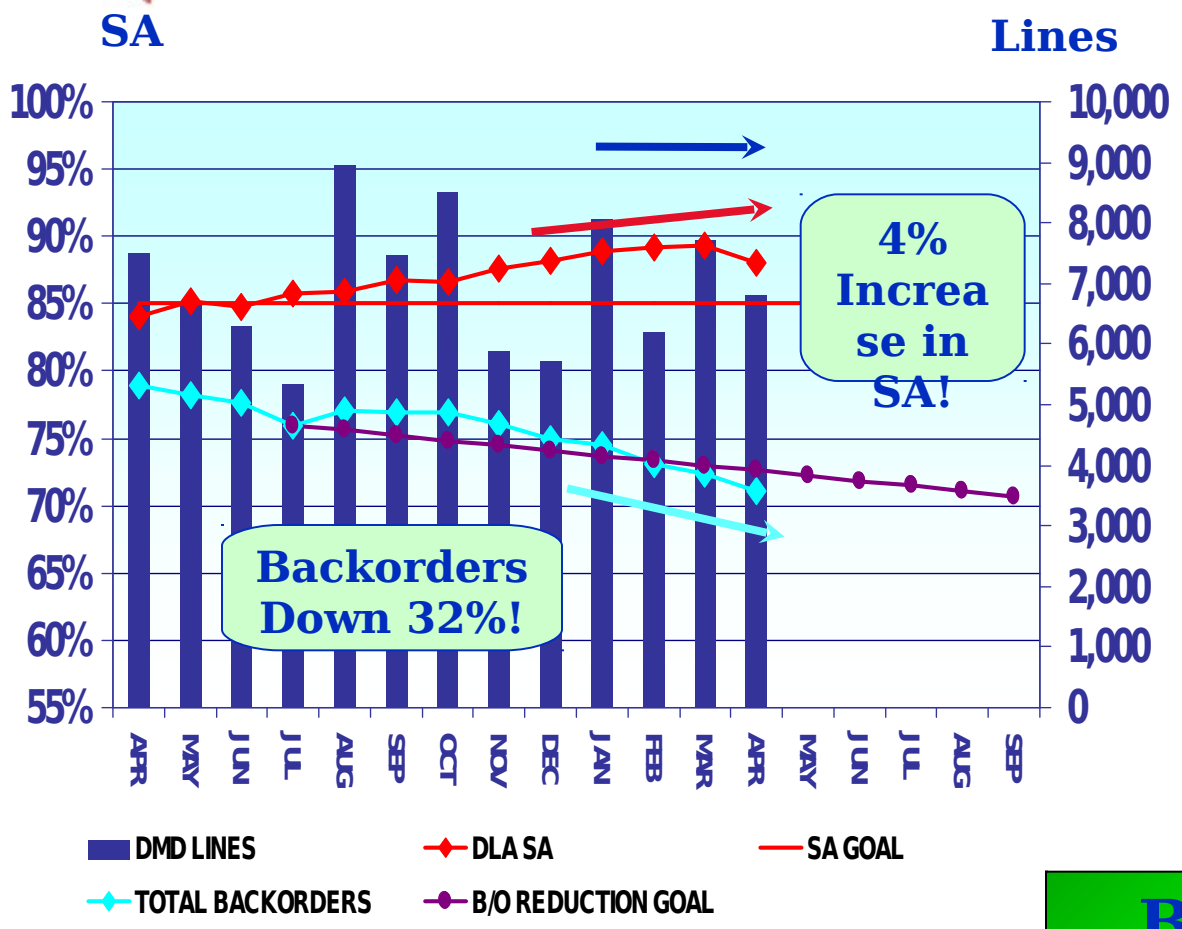
Better Support Through Higher Availability

Source: Portals, Customer Team Scorecard Me

CDR Dick Stearns

NADEP Jacksonville

B/O GOAL IS BASED ON 25% REDUCTION



Trends

- SA ↑
- Demand →
- Back Orders ↓

Engagement

- Production Stoppers
- G Condition Project
- J52 Conference Call
- F404 Forecasting

Initiatives

- NADEP NMFG

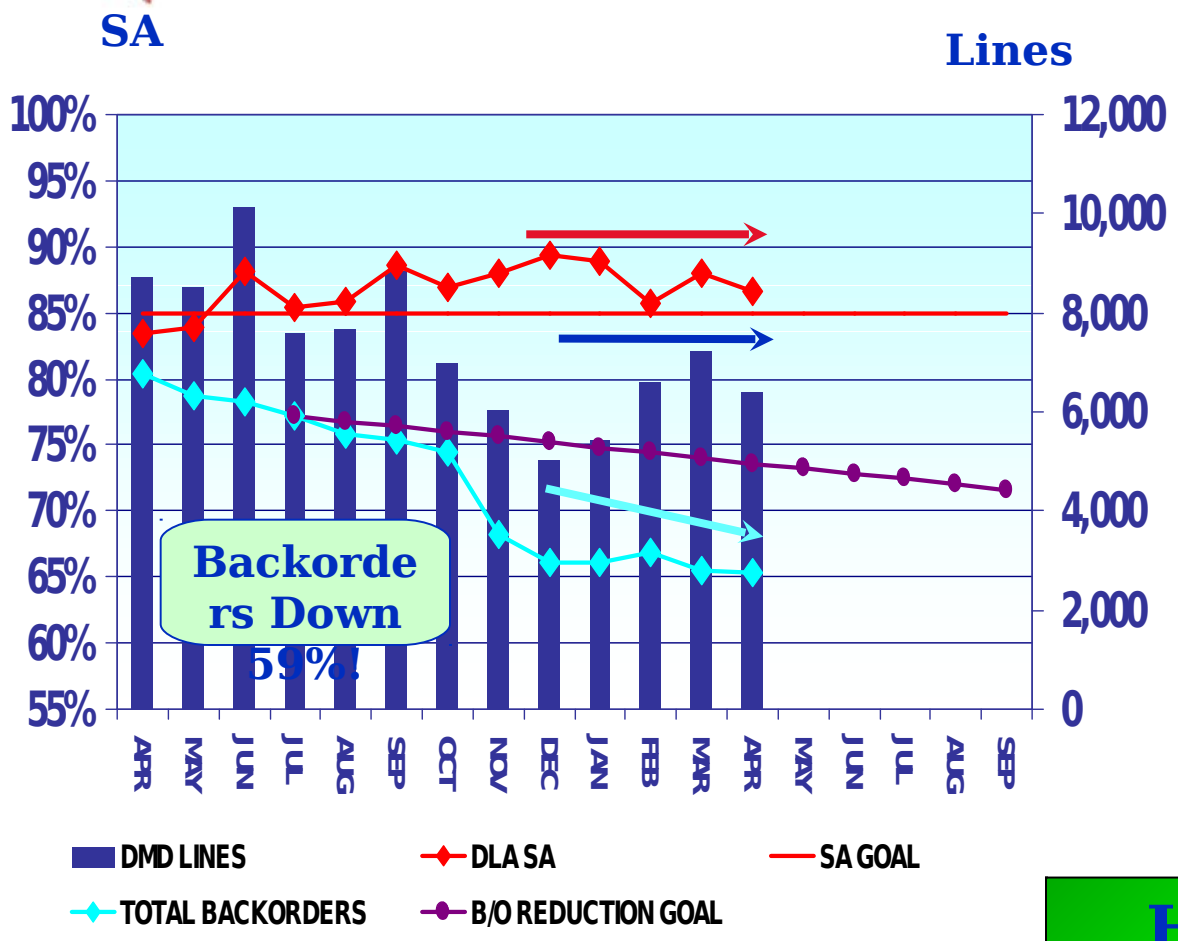
Big Increase in Local Stock # Support! MRP II Gross

Source: Portals, Customer Team Scorecard Metrics

NADEP North Island/FISC San Diego

CDR Kenneth Dixon

B/O GOAL IS BASED ON 25% REDUCTION



Trends

- SA →
- Demand →
- Back Orders ↓

Engagement

- C-2 SLEP
- Production Stoppers
- G Condition
- E-2/C-2 Conf Calls
- SAM Runs

Initiatives

- NADEP MMFG
  - Local Stock # Regional Inventory

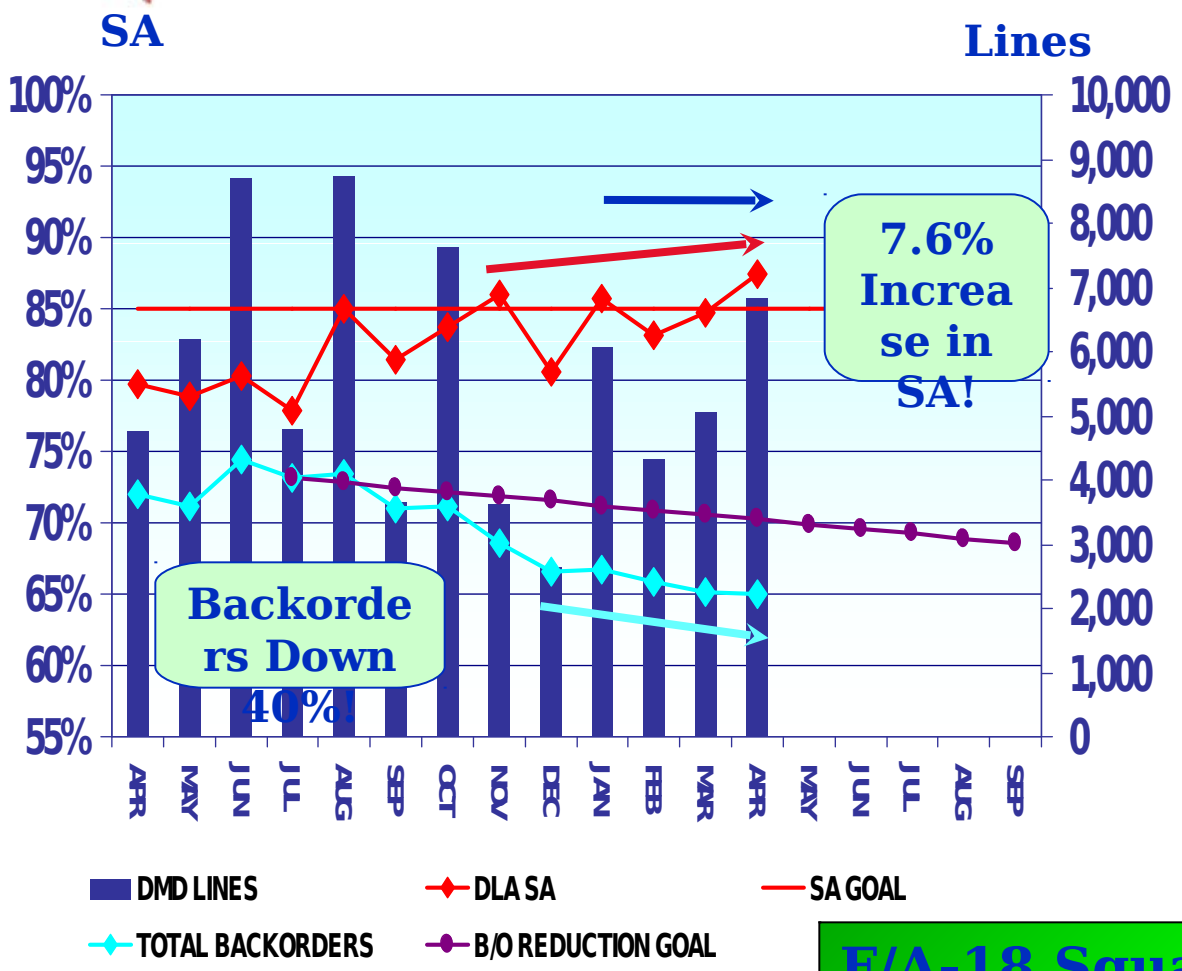
Huge Backorder Progress!

Source: Portals, Customer Team Scorecard Metrics

CDR Dick Stearns

NAS Oceana

B/O GOAL IS BASED ON 25% REDUCTION



Trends

- SA ↑
- Demand →
- Back Orders ↓

Engagement

- Fighter Wings' Heightened Management Lists
- G Condition
- Monthly Reports

Initiatives

- AIR*Speed*

F/A-18 Squadrons Getting Better Support!

Source: Portals, Customer Team Scorecard Metrics

Expanded Customer Engagement

Present

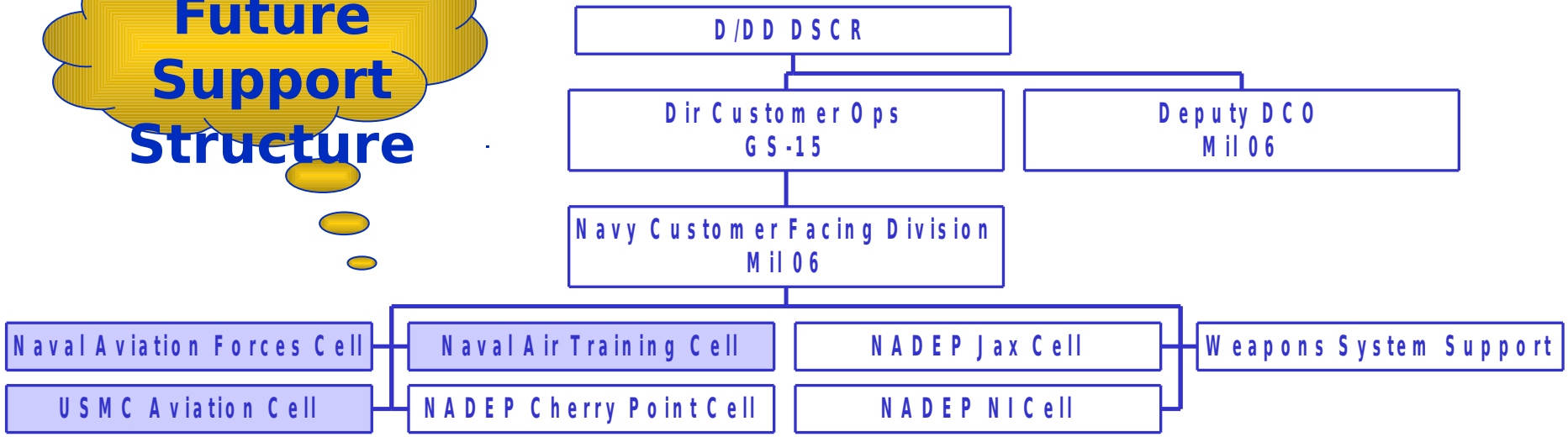
2 Customer Teams Facing 4 Customer Sites

Customer Relationship Management

Future

6 Customer Teams Facing All Naval Aviation Customers/Sites

Future Support Structure



Navy Division

- ✓ Overall Performance
- ✓ Weapon Systems Support
- ✓ Customer Teams
- ➢ Summary

Summary

- **Weapon Systems Support Solid**
- **Successfully Added Customer Site Support**
- **Shifted Focus to Customer Readiness and Production Issues**
- **Engaging Customers on Their Issues and Adding Value**
- **DLA Ready and Able Partner to Cost Wise Readiness**
- **Forecasting and Communication Key to Success**